

**University Information Technology Committee Agenda**  
**November 21, 2017**  
**Tigert 202**  
**9 a.m.**

1. Call to order
2. Elect Chair
3. Assign terms for each member
4. **New business:**
  - a. More support for Apple devices interfacing
    - i. With UF contracted and implemented software and enterprise products
    - ii. Response time when accessing of files through a VPN when off campus
  - b. The documentation needs work. 0 mac documentation
  - c. A better real-time ability to find host computers through network services using MAC address, IP address and DNS hostname
  - d. Better support, troubleshooting, and timely responsiveness from
    - i. AT Audio Visual Services,
    - ii. videoconferencing between multiple remote sites,
    - iii. (especially outside the 8 AM to 5 PM block),
  - e. A better way to install Adobe Acrobat.
  - f. The pace of security clearance of new software/hardware,
  - g. Support of research networks
5. UFIT Teaching and Learning updates – Mark McCallister